Welcome to the City of Garden City!

Thank you for setting up your Utilities Account. Garden City provides Water, Sewer, Trash, & Recycle services. Please follow the instructions below, and feel free to contact us with any questions. Forms are available online, by clicking the blue hyperlinks below, or at City Hall.

**New Business Owners** please contact Development Services at 208-472-2921 or building@gardencityidaho.org

**New Homeowners** can call or email us with the following information:

- Name for the account
- Service address
- Mailing address
- Services needed (water, sewer, trash, and recycle)
- Contact phone number
- Contact email

**New Renters** will need to fill out a **Renter’s Agreement Form**:

- Complete the form and have it notarized (we can notarize City documents at City Hall)
- Pay a deposit ($50.00 for Residential, $178.50 for Commercial) by check, cash, or card. The deposit will stay on the account and be returned when the account is closed.
- Indicate what services (water, sewer, trash, and recycle) you will need.

**Going on Vacation?**

- If you will be gone for longer than a month, you can submit a seasonal request to stop services for your account. Give us a call or submit a **Seasonal Service Hold Form**.

**Moving Out?**

- Please let us know when you would like to close your account and provide a forwarding address so that we can send a final bill or a refund check. Give us a call or submit an **Account Termination Form**.
Payment Options

On-Line – Go to www.gardencityidaho.org

- In the Quick Links section, click the “Utility Online Payment” link.
- You can make a one-time payment, or set your debit or credit card to be charged automatically on the 25th of each month.
- Review your current and prior month’s billing statements and your payment history.
- You can sign-up for E-Statements!

In-Person – Make a payment at City Hall:

- We’re open 8am - 12pm and 1pm - 5pm Monday through Friday.
- 6015 N. Glenwood Street – 1st Floor Utility Billing Window
- A drop box for payments is located at the South entrance of the building

By Mail – Mail your payment to:

Garden City Utility Billing 6015 N. Glenwood Street Garden City, ID 83714

By Phone – Make a payment with debit or credit card by calling:

208-472-2930

Direct Pay ACH – Find the Automatic Withdrawal Form at City Hall or online

- You can sign-up to have your checking account charged automatically on the 25th of each month.

Other Information:

Ada County Landfill and Hazardous Waste info

curb it} Boise Recycle, HHW, Glass, and Medication disposal

Republic Services Trash and Recycling